

# Feedback Form



South Gippsland  
Shire Council

Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

### 1. Kerbside Waste Collection Services

Yes  No

Comments:

---

---

---

### 2. Transfer Station Management

Yes  No

Comments:

---

---

---

### 3. Landfill Operations

Yes  No

Comments:

Anything to improve the environment.

---

---

---

# Feedback Form



South Gippsland  
Shire Council

Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 4. Litter & Illegal Dumping Management

Yes  No

Comments:

---

---

---

---

## 5. Waste Education

Yes  No

Comments:

---

---

---

---

Do you have any other comments or feedback that you would like to provide?

Important to educate all residents

---

---

---

---

---

## SUBMISSION 2

---

**From:**  
**Sent:** Wednesday, 29 March 2017 8:00 PM  
**To:** Council  
**Subject:** Kerbside waste collection services, Transfer station operations & community education

My comments generally relate to Kerbside waste collection services and future planning about strategies that might be adopted, namely organic waste collection which is used in some other rural council regions.

I was quite pleased when a green waste collection was initiated last year as this enabled me to gradually trim vegetation on our property, rather than waiting until it was overgrown and needing a massive clean up. After reading the planned Waste Management strategy for 2016-2021, I discovered the rationale for council adoption of this policy was the minimisation and preservation of available landfill to prevent increasing costs into the future. I feel that this was poorly communicated to ratepayers and so they voiced complaints about this imposition on household budgets. It is essential that council provides information and reasoning behind the decisions made to alleviate discontent in the future.

Our property is in an area with a majority of holiday properties. I was surprised again to find that Venus Bay have a minimum service standard with residents receiving a 6 month kerbside collection service, with the opportunity to choose to receive a year round service at their option, but at an additional cost. My wonder is why this has not been an option for the residents of Sandy Point? Many times when making a short visit over the Winter months, we end up taking home a small bag of rubbish rather than put it in the bin which gets left out on the street until our next visit many weeks later.

When looking into the future and considering an organics collection WIDESPREAD dissemination of the required knowledge or the re-education of the community is essential, but the kerbside collections also need to be realistic and as simple as possible. Unless people holidaying are coming from an area where this system is utilised, this council will need to supply all the information to get successful compliance. This is also more difficult when the rate payers are not permanent residents and reside over wide distances, thus limiting the methods of council effectively supplying information. Just like recycling and Greenwaste collections, it is harder for councils with non-resident rate payers and lots of holidaying visitors to be early adopters of these programs and to have them implemented successfully. It is easier when people are familiar with the process where they are permanent residents.

Some municipal areas utilising an organics collection still have a weekly rubbish collection, with alternating organics and recycling collections. After speaking to several participants in such a scheme, it was evident they thought that a weekly rubbish collection was no longer needed as they were only putting their bin out every 2<sup>nd</sup> week due to having far less rubbish. However their complaint was the organics bin needed to be the weekly collection as despite being wrapped in special biodegradable bags, the bins stunk. In this case if our aim is to reduce our rubbish, a target could be to reduce the frequency that the standard rubbish is collected.

Just concerning the Transfer station operations, I have always wondered while the times of the Walkerville transfer station seem to be disadvantageous for non residents when many people using it are not local residents, but travel from elsewhere to work on their holiday property. If I plan a weekend of work that may need me to take items to the transfer station, I have to clear vegetation and transport it to the transfer station by 12 noon on Saturday or wait around until after 1pm on a Sunday when it is open again. A Saturday afternoon or Sunday

## **SUBMISSION 2**

morning opening time would just be so much easier for people who have to travel to the property on the weekends.

Now that many rates notices are sent by email, there is no reason why residents cannot be updated on relevant matters in this manner with negligible cost to council. I am surprised that we don't have newsletters to update us on matters of interest and changes happening. Not everyone has the time to read a document such as the Waste management strategy 2016-2021, but shorter versions of proposals might elicit responses from a wider range of people.

I'm looking forward to better information dissemination in the future on important council issues.

Regards,

# Feedback Form



Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 1. Kerbside Waste Collection Services

Yes  No

Comments:

The introduction of a full organics collection service (FOGO) cannot change the collection frequency of the normal garbage collection service. For implementation of FOGO, the food waste should be collected fortnightly allowing the garbage collection to remain weekly. Some garbage eg. nappies cannot remain in bins on people's premises for 2 weeks. Most families would have to much garbage for a bin fortnightly, even with the food waste and recycling being separated correctly. A fortnightly collection will result in increased illegal dumping.

## 2. Transfer Station Management

Yes  No

Comments:

---

---

---

---

## 3. Landfill Operations

Yes  No

Comments:

---

---

---

---

# Feedback Form



Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 4. Litter & Illegal Dumping Management

Yes  No

Comments:

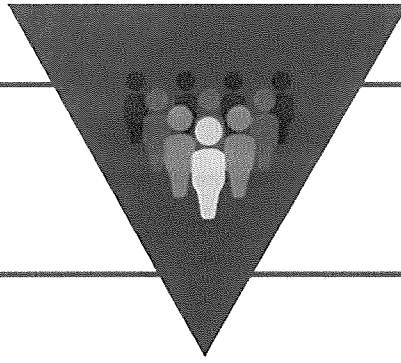
I suspect that the intended introduction of a full organics collection service would lead to significantly increased occurrences of illegal dumping cases.

## 5. Waste Education

Yes  No

Comments:

Do you have any other comments or feedback that you would like to provide?



Date 16/3/2017

Dear Councillors,

Re Waste Management Strategy

We have had a brief look at this document and find there are serious issues raised to which we can find no answers in this document. Until we get further information we believe we cannot give a realistic response. Given that this document was released in late February and requires a response by March 31 it does not fall under the heading of community engagement. Council give themselves 10 days to respond to a query. Our first chance to have some discussion on this paper was mid March. If we direct an enquiry we may have an answer by late March. That hardly leaves time for a further meeting to discuss the new information and then get a reply back by March 31. Our timetable is to have meeting once a month so we would normally then review the extra info in April.

Some points we note is that Council is actually allowing for an increase in waste handling volumes. Currently each fortnight with 3 bins we have a capacity of 720L of waste. Under the new proposal it goes out to 840L per fortnight – a 16.67% increase.

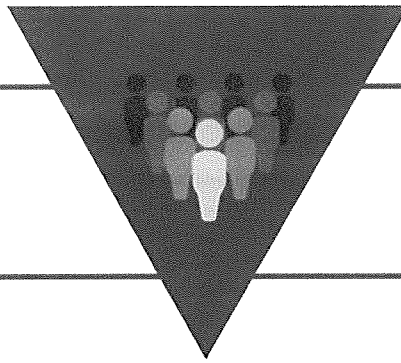
The strategy is devoid of any receipts and expenditure figures for the current waste operation. Council sets fees and charges each year but does so in the absence of any feedback in terms of the revenue raised. There also appears on anecdotal advise to be differences in waste treatment for one council facility to another – ratepayers being charges to pay to dump steel waste at one facility whilst it is free to dump recyclables at Koonwarra.

We are also concerned that there is no reporting of the revenue raised by the facilities. Council charge to dump tyres at the facilities. This is well in excess of the fee charged by tyre recycling operations. Does Council make money on these tyres?

The strategy has failed to make the case on how collecting food wastes in the green waste bin translates to a workable waste program. Firstly, we are concerned for those families with a number of children still in nappies can survive for a fortnightly pickup. If we consider that each rolled up waste nappy occupies say 0.8 litres and they use 6 nappies in a day for 2 children, then the waste from just these is 134 litres per fortnight – greater than the 120 capacity. Are we to have nappies dumped in the street or in the green waste stream.

---

SOUTH GIPPSLAND  
ACTION GROUP



**CONTACT**  
PO BOX 12  
KORUMBURRA VIC 3950

SGACTIONGROUP@GMAIL.COM.

---

In terms of the green waste stream we are concerned about the food waste in the green waste stream. Do meat and bone scraps go in the food waste and into the green waste. If a bin blows over in the wind – which often happens – who has to clean up the mess? How do we stop dogs from up ending these bins trying to get to the food waste?

At present, in using the green waste bin, I can have a weekend in the garden and end up with the bin full of woody waste which does not pack down well. What do I then do with the food waste for the next 4 days until my waste pick up? At present, I know that if I fill the green waste bin and it sits for a fortnight I do not have capacity to work in the garden and generate more waste which I cannot dispose of. However, with food waste it keeps coming each day. Does this mean that I need to wait until my collection day and then go and load up my green waste into the space available after I have put a weeks food waste into the bin? That is a lessening of the service I currently have.

In terms of Council waste management there is no information on how Council will handle this green waste. How are they proposing to compost or treat the waste? What are the costs and environmental issues of processing this waste? How do the food wastes go in a compost stream? Does the compost with food waste attract scavenger birds to the process site? Where is the consultation and evidence from operators of existing compost systems? We have an existing composter around 2km from the Koonwarra tip – what experiences have they had? What market is there for the compost?

At present the Strategy paper is thought bubble. Council need to have some decent community engagement and also provide us with some more facts and figures. On the basis of the current document it appears we are losing 50% of the garbage service and we can expect nappies and tampons rolling down the street.

Council, we need more data and engagement on this issue.

Interim Secretary, SGAG



# Feedback Form



South Gippsland  
Shire Council

Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 1. Kerbside Waste Collection Services

Yes  No

Comments:

---

---

---

---

## 2. Transfer Station Management

Yes  No

Comments:

---

---

---

---

## 3. Landfill Operations

Yes  No

Comments:

---

---

---

---

# Feedback Form



Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 4. Litter & Illegal Dumping Management

Yes  No

Comments:

---

---

---

---

## 5. Waste Education

Yes  No

Comments:

---

---

---

---

**Do you have any other comments or feedback that you would like to provide?**

I think this is a great approach, but, I don't have to deal with disposable nappies or large quantities of waste, rather than recycling and green waste. The green waste bins have been a very useful addition to the rubbish options available in town.

---

---

---

---

# Feedback Form



South Gippsland  
Shire Council

Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 1. Kerbside Waste Collection Services

Yes  No

Comments:

With a family of 6 is extremely hard to manage with the current bin. We recycle every thing that we can. There are still so many things that cant go into the recycle bin. I believe reducing garbage collection to fortnightly would only see more illegal dumping, You see enough people dumping rubbish is the main street as it is. Smaller house holds might cope, but why should a larger household be discriminated against.

## 2. Transfer Station Management

Yes  No

Comments:

---

---

---

---

## 3. Landfill Operations

Yes  No

Comments:

---

---

---

---

# Feedback Form



Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 4. Litter & Illegal Dumping Management

Yes  No

Comments:

---

---

---

---

## 5. Waste Education

Yes  No

Comments:

---

---

---

---

**Do you have any other comments or feedback that you would like to provide?**

---

---

---

---

---

---

---

# Feedback Form



South Gippsland  
Shire Council

Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 1. Kerbside Waste Collection Services

Yes  No

Comments:

---

---

---

---

## 2. Transfer Station Management

Yes  No

Comments:

---

---

---

---

## 3. Landfill Operations

Yes  No

Comments:

---

---

---

---

# Feedback Form



South Gippsland  
Shire Council

Do you believe the actions listed in the draft Waste Management Strategy will assist in improving waste management practices in South Gippsland?

## 4. Litter & Illegal Dumping Management

Yes  No

Comments:

---

---

---

---

## 5. Waste Education

Yes  No

Comments:

---

---

---

---

Do you have any other comments or feedback that you would like to provide?

I believe we should have hard rubbish collection 4 times a year as there are many pensioners and lower income people who don't own trailers & therefore are left with no option but to have a growing pile of disgusting rubbish building in their backyards

Please post your completed form to Peter Roberts, South Gippsland Shire Council, Private Bag 4, Leongatha VIC 3953, email to [council@southgippsland.vic.gov.au](mailto:council@southgippsland.vic.gov.au) or hand it in at Council's Customer Service Centre at 9 Smith Street Leongatha.

In my belief, hard rubbish collections are a must